



Patron Conduct Policy

The Logan Public Library will provide a safe, comfortable environment that is conducive to the use of library facilities, resources, and equipment either by individuals or small groups. The library is designed for the use of all members of the public.

Patron Responsibilities and Conduct

- Please turn your cell phone alerts to vibrate or silent mode
- Please turn your electronic device or any sound producing device volume off, or use a personal listening device such as headphones to listen to content on your device.
- Animals are not permitted in the library with the exception of animals that are part of an exhibit or program or service animals
- Weapons or instruments/devices that may be used as a weapon are not permitted in the library
- Alcohol consumption is not permitted in the library with the exception of alcoholic items offered during public programming.
- Food is not permitted in the library with the exception of food items offered during library programming. Drinks must be in closed containers. Damages resulting from food or drink spillage will be the financial responsibility of the patron
- Patrons must be fully dressed & wear shoes at all times while utilizing the library
- Toys must remain in the Children's Library

Disruptive Behavior

The policy of the Logan Public Library states that Library Staff have the discretion to ask any patron to leave the property of the library due to disruptive behavior, as determined by the Library Staff or as defined below. Disruptive behavior is generally defined as “any patron behavior that interferes with the normal operation of the library or which interferes with another patron’s ability to use the library.”

Disruptive behavior includes but is not limited to:

- Any behavior that endangers the safety or health of others, including verbal threats
- Violation of any local, state, or federal law
- Destruction of library property or the property of Library Staff & patrons
- Monopolizing library resources or staff time
- Rough housing, wresting, rowdiness, running, or fighting in the library
- Solicitation of any kind or panhandling on library property
- Campaigning, petitioning, interviewing, starting conversation, or surveying patrons or staff in a way that disrupts library activities.
- Poor Hygiene that constitutes a nuisance or poses a threat to library property
- Trespassing in non-public areas of the library
- Being under the influence of alcohol or controlled substances

- Abusive, foul, or obscene language or gestures, or hate speech targeting protected groups including gender, race, ethnicity, religion, sexuality, etc.
- Loud talking, shouting, or audio equipment use that disturbs or could disturb other patrons
- Loitering or excessive aimless/restless roaming or loitering after closing time
- Eating or drinking in the library with the exception of drinks in closed containers
- Vandalism of the library or library property
- Other kinds of behavior deemed inappropriate in the opinion of the Library Staff

Enforcement

Enforcement of these guidelines will be progressive depending on the severity of the violation. Library Staff may take the form of any of the following actions, depending on the severity of the misconduct as determined by the staff on duty at the time of the incident.

- First Offense - Persons who fail to comply with the Patron Conduct Policy will be given two warnings to comply with the policy. People who are not able to comply with the Patron Conduct Policy after two warnings will be asked to leave the library for the rest of the day.
- Second Offense – If a person who was previously asked to leave the library returns & continues to fail to follow the Patron Conduct Policy after an additional two warnings will be asked to leave the library & will not be permitted to return for a period of one week
- Third Offense – If a person who was previously asked to leave the library for a period of one week returns & continues to fail to follow the Patron Conduct Policy after one warning will be asked to leave the library & will not be permitted to return to the library for a period of no less than one month and not to exceed one year at the discretion of the library director

When the disruptive patron is an unaccompanied minor child, library staff will make an effort to connect with parents by telephone, email, or social media to discuss their child's behavior. If a minor child is removed from the library for any reason they may return if accompanied by a parent or adult guardian.

In the event of misconduct that is considered extreme by Library Staff the patron will be ordered to leave the building immediately & local police may be called.

Patrons who behave inappropriately on a regular basis or engage in unlawful activities while on Library Property may have all or part of their library privileges revoked or risk being barred from the library for a period of time, as well as face the possibility of legal charges. This level of action will be determined by the library director.

Appeal

A patron may appeal the decision of the Library Director by submitting a written statement to the Library for remittance to the Library Board. The Library Board will review the circumstances of the case and confirm, cancel, or change the decision of the Library Director. The Library Board may suspend a patron's library privileges indefinitely.

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